

Sistema TRESS Implementation



The company

In the early 1970's Crydom designed, patented, created, and manufactured the world's industry-standard Solid State Relay (SSR). Since then Crydom has maintained its leadership position as demonstrated by its introduction of innovative products.

Today the name of Crydom is synonymous with the widest range of high quality Solid State Relay components in the world.

The San Diego, California-based Crydom has a world class 100,000 square foot manufacturing facility in Tijuana, Baja California. An impressive model of modern electronics manufacturing, it employs over five hundred people and was one of the first of such facilities to enjoy ISO 9001 certification. Recognized as an industry leader, Crydom supplies products to all corners of the world. Many leading manufacturers incorporate Crydom parts in their products - the primary reason being their high levels of performance, reliability, and value.

For more information on Crydom, visit: www.crydom.com

Needs addressed

Grupo Tress Internacional is proud to enjoy Crydom de México's trust since 1995, when the company joined our user-base by implementing Sistema TRESS with the Employee, Payroll, Attendance, and TRESSPoll modules.

Since then, Crydom has enjoyed the benefits of Grupo Tress' solution in many areas; however, one area invariably fell behind due to stagnant business practices: the dining area.

It's not uncommon for manufacturing companies to sponsor employee meals - nor is it uncommon for the company to suffer countless difficulties in the process. In Crydom's case, the lack of automation meant that employees always had to spend time exchanging coupons, which later had to be tallied up by hand. With a facility the size of Crydom's, the task quickly became unwieldy.

This past July, Crydom broadened the scope of its solution by introducing Sistema TRESS' Cafeteria module into its operation, not without verifying its benefits beforehand through other companies that had successfully implemented the module.

Solution	Benefits
<ul style="list-style-type: none">• Support daily operation and reduce management costs• Improve process management	<ul style="list-style-type: none">• Meal allotment easily managed according to company policy• Detailed meal instance records that

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<ul style="list-style-type: none"> • Improve service rendered to employees • Speed up dining area service 	<ul style="list-style-type: none"> • specify date, hour, type, etc. • Direct link to payroll module may automatically take meal consumption into account when calculating payroll • Direct link to check-in terminals for verifying hours labored against meals allotted
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Results	Deliverables	*Additional Details
<ul style="list-style-type: none"> • Manual operation eliminated • Less work in creating, authorizing, distributing, and tallying coupons • Employee satisfaction with new procedure • Savings in terms of time and resources involved in dining area operation 	<ul style="list-style-type: none"> • Implementation of Sistema TRESS' Cafeteria module • Grupo Tress' yearly free software maintenance service • Training • Meal consumption registered by optical scanning 	<p>A great deal of cooperation by the team involved on Crydom's behalf allowed this project to achieve the expected results while suffering no delays</p>

Project details

At Crydom de México's Tijuana manufacturing plant, Sistema TRESS' Cafeteria module helps run the facility that gives service to more than five hundred employees.

The team responsible for implementing the Cafeteria module at Crydom was made up by:

Crydom's

Enrique Sandoval | IT Department
 Mercedes Avalos | HR Department
 Yaneth Lizárraga | Accounting

Grupo Tress Internacional's

Dolores Alatorre | Projects Tijuana

Added value

The added value that Grupo Tress Internacional has generated for Crydom through the Cafeteria module translates into significant savings for both the company and the dining area's users. Less time and fewer resources are needed to manage the facility; but more importantly, employee satisfaction has gone up as a result of Crydom's efforts to offer them quality service.

Lasting results

All of Crydom de México's requirements were met, with the added value of having a robust, flexible, reliable platform with access to valuable information.



www.tress.com.mx

SUCCESS STORIES

The improvement to the service it offers employees establishes Crydom as a company concerned with the welfare of its invaluable human resource.

Client testimonial

"The Cafeteria module implemented in our company has been very positive, as it's worked successfully, has saved us a lot of work and as a result time, which we may employ on other important activities. Employees have taken well to it, and so have the service providers. The reports are quite practical and flexible, so there have been no inconsistencies or differences between the amount of food we're charged for and the amount we consume - in short, internal management of the cafeteria has improved substantially.

Thanks to all of this we can safely say that implementing this module in our company has been a complete success, saving us time, money, and work".

Yaneth Lizárraga - Accounting

Crydom de México