

# SUCCESS STORIES

## Sistema TRESS Email Reports Module Implementation



### The company

In 1997, in order to increase their global presence and further improve customer satisfaction, Accuride teamed up with Monterrey, Mexico-based Industria Automotriz S. A. to create Accuride de México. Accuride is a manufacturing company specializing in the production of rims for trailers, tractors, cargo vehicles, and similar machinery.

### Needs addressed

One of Accuride's greatest concerns was that their management staff be able to communicate in a speedy and effective manner, so that the company's lofty process efficiency standards be met, and response time to everyday problems be kept to a minimum. With Sistema TRESS' E-mail Reports module, the company is able to customize the settings so that reports are sent periodically to all who need them.

Challenges	Benefits
<ul style="list-style-type: none"> <li>• Streamline communication among management staff members</li> <li>• Eliminate downtime created by having to deliver reports on a daily basis</li> <li>• Keep those whose responsibility it is to deal with a given problem or error well informed, so that the situation be resolved quickly</li> </ul>	<ul style="list-style-type: none"> <li>• A new enthusiasm for communication flourished within the company's corporate culture, with Sistema TRESS as the framework.</li> <li>• Information delivered automatically through E-mail</li> </ul>

Results	Deliverables
<ul style="list-style-type: none"> <li>• Accuride has been working with e-mail reports since 2002</li> <li>• Close to 220 different types of reports are sent on either a daily, weekly, or monthly basis, and under special circumstances.</li> <li>• Most reports are sent on a daily basis</li> <li>• Reports cover attendance, logs, and daily records, so that workplace information is easier to organize</li> <li>• Close to 40 users have at least one automatic report assigned to them</li> </ul>	<ul style="list-style-type: none"> <li>• The constant need to schedule when reports are to be generated and then delivered is eliminated</li> <li>• Automation of reports delivery</li> <li>• Help detecting preliminary payroll mistakes in a timely fashion</li> <li>• Reduction of downtime associated with information delivery</li> <li>• Automatic report delivery customized to meet Accuride's requests and suit its needs</li> </ul>

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- Any user registered on Sistema Tress may send or receive e-mail reports
- The ideal file format in which reports are sent and received is Adobe Acrobat Reader's PDF format
- Accuride regards the flow of information within their company as highly efficient
- The management staff's peace of mind
- Automatic information flow

### Project details

The Accuride project was headed by Grupo Tress' Adriana Villarreal and Accuride's Alfonso Garcia. The system was implemented in all areas of the manufacturing plant in April 2002.

### Added value

In terms of cost reduction, the client reported no immediate benefits. The real benefits come to light as we consider the time the system saved Accuride's employees. Accuride chose Sistema TRESS' e-mail reports because they're compiled on-the-fly by the system's own report generator, and the company finds it crucial that their human resource and payroll management needs be addressed by a single, fully integrated system.

### Lasting results

Sistema TRESS' E-mail Reports module was originally implemented with the aim of providing supervisors with attendance lists, helping them to cope with the switch to daily id card-based check-ins and check-outs. Thanks to this tool, Accuride was able to improve its internal communication processes, so that their staff is now always up to date.

### Client testimonial

"It truly helps a great deal to be able to arrive early in the morning and find the information you need ready on your computer for you to go over it. It saves us time and allows us to optimize the efficiency of the flow of information among employees."

**J. Alfonso García Martínez**  
Chief Information and Technology Officer  
Accuride de México